



## Person Specification

### Deputy Manager, Longview House

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*Experience should be comprehensively outlined as part of the supporting statement*

#### **Knowledge and experience**

- Previous experience working with people with mental health conditions
- Previous operational management experience within a similar environment
- Previous experience at supervisor level
- Strong current knowledge of best practice in mental health and person centred models of care.

#### **Essential competencies**

- Ability to represent the Project and 2Care credibly with external bodies and within the wider 2Care Team.
- Identify and implement proactive solutions within legislation and procedural frameworks.
- Good numeracy skills.
- Excellent organisational, written and verbal communication skills.
- Able to inspire confidence amongst service users.
- Work within 2Care's Policy and Procedures and to ensure others do likewise.
- Able to undertake shift work and respond to oncalls within a reasonable period.

#### **Personal attributes**

- Assertive
- Decisive
- Flexible
- Reliable
- Unafraid to challenge
- Process driven, systematic and methodical
- Passionate and enthusiastic
- Confident communicator and able to inspire, lead, motivate and develop staff

#### **The following criteria are desirable:**

- Experience of working within a residential setting.
- Experience of budget and financial management processes
- A relevant professional qualification e.g. CQSW, DipSW, RMN
- A formal management qualification or NVQ4 in management and leadership