



Person Specification

Position:	Dementia Support Worker
Location:	Parkview House, Edmonton
Reports to:	The Project Manager

Experience should be comprehensively outlined as part of the supporting statement.

Essential

A Dementia Support Worker must demonstrate the ability and willingness to undertake the following:

- Demonstrate a caring attitude
- Maintain a professional approach at work at all times
- Remain calm in challenging/stressful situations
- Communicate clearly - verbally and in writing
- Approach challenging situations or people in an assertive but non-aggressive manner
- Work as part of a team
- Be objective when assessing a person or situation
- Undertake personal care related duties – these will involve manual handling tasks
- Attend training courses including travel, usually within the Greater London area
- Basic IT skills
- Work on a shift basis as required

Desirable

Although not essential, previous experience of the following are desirable:

- Working with older people, particularly those with dementia
- Working in a residential home, particularly with older people
- Teaching or coaching skills
- Experience of assisting daily living skills or personal care
- Keyworking and/or care planning